CABINET
A meeting of the Cabinet will be held in the Committee Room 1, Civic Centre, Lampton Road, Hounslow on Tuesday, 19 July 2016 at 6:00pm

MEMBERSHIP
Steve Curran - Chair
Tom Bruce, Theo Dennison, Katherine Dunne, Richard Foote, Kamaljit Kaur, Amritpal Mann, Ed Mayne, Sue Sampson and Corinna Smart.

AGENDA

1. Apologies for absence, declarations of interest or any other communications from Members

2. Minutes of the meeting held on 28 June 2016 (Pages 1 - 3)

3. REG 420 - Prospective Osterley Neighbourhood Area application
   Report by Councillor Steve Curran, Leader of the Council and Cabinet Member for Corporate Strategy, Planning and Regeneration (Pages 4 - 19)

4. CHAS 503 - Safeguarding the future use of David Henry Waring Home
   Report by Councillor Steve Curran, Leader of the Council and Cabinet Member for Corporate Strategy, Planning and Regeneration (Pages 20 - 29)

5. CHAS 504 - Future Delivery of Housing Planned Maintenance and Major Works Services
   Report by Councillor Katherine Dunne, Cabinet Member for Housing (Pages 30 - 37)

6. CHAS 505 - Blenheim Extra Care Scheme
   Report by Councillor Steve Curran, Leader of the Council and Cabinet Member for Corporate Strategy, Planning and Regeneration (Pages 38 - 50)

Please note that there is a confidential appendix, Appendix 1 – Finance and Legal Matters – exempt from publication, in the confidential part of the agenda following the exclusion of press and public.

7. REG 413 - Property 360 Business Plan REPORT TO FOLLOW
   Report by Councillor Steve Curran, Leader of the Council and Cabinet Member for Corporate Strategy, Planning and Regeneration

8. CEX 114 - Customer Services Strategy & Improvement Plan (Pages 51 - 71)
   Report by Councillor Ed Mayne, Cabinet Member for Corporate Performance and Customer Care

9. CEX 112 - Scrutiny Review of VCSE Savings (Pages 72 - 89)
   Report by Councillor John Chatt, Chair of Overview & Scrutiny Committee

10. CEX 113 - Update on use of non-permanent staff (Overview & Scrutiny report 13.04.16) REPORT TO FOLLOW

11. REG 393 - Schools Capital Maintenance Programme 2016-17 (Pages 90 - 96)
    Report by Councillor Tom Bruce,
12. **REG 417** - New initiatives to tackle the housing crisis, regenerate the borough and conserve heritage assets
   Report by Councillor Theo Dennison, Cabinet Member for Finance and Citizen Engagement
   *(Pages 97 - 104)*

13. **CEX 111** - Quarterly Performance Report (Q4 2015-16) (including annual review of Business Plan Performance Indicators)
   Report by Councillor Ed Mayne, Cabinet Member for Corporate Performance and Customer Care
   *(Pages 105 - 188)*

14. **CEX 125** - Monthly Financial Monitoring
   Report by Councillor Theo Dennison, Cabinet Member for Finance and Citizen Engagement
   *(Pages 189 - 196)*

15. **Urgent Business**
    Any business which the Chair agrees to accept on grounds of urgency.

16. **Exclusion of Press and Public**
    To consider passing the following motion:
    That the public and press be asked to leave the meeting during discussion of the following item because exempt information as defined in paragraph 3 of Part 1 of schedule 12A of the local Government Act is likely to be made known.
    *(Please note that members of the public must leave the meeting at this point)*

17. **REG 413** - Property 360 Business Plan **REPORT TO FOLLOW**
    Report by Councillor Steve Curran, Leader of the Council and Cabinet Member for Corporate Strategy, Planning and Regeneration

18. **CHAS 505** - Blenheim Extra Care Scheme (Confidential Appendix 1)
    Please note that this is a confidential appendix, exempt from publication, to a report in the public part of the agenda.
    *(Pages 197 - 198)*

19. **Date of next meeting:** Tuesday 20 September 2016

**Recording and reporting on public meetings**
Please note that members of public can choose to record, or report in other ways, on this public meeting. If you wish to do so then please read the Council’s protocol which can be found on the Council’s website at http://democraticservices.hounslow.gov.uk/documents/s107608/Protocol%20on%20reporting%20at%20meetings.pdf. Copies of the protocol are also available at the meeting. The Council asks that you avoid recording members of the audience who are not participants at the meeting. The Council will seek to facilitate this. However, anyone attending a public meeting does so in the knowledge that recording may take place and that they may be part of that record.

**DECLARING INTERESTS**
Committee members are reminded that if they have a pecuniary interest in any matter being discussed at the meeting they must declare the interest and not take part in any discussion or vote on the matter.

Mary Harpley, Chief Executive
London Borough of Hounslow, Civic Centre, Lampton Road, Hounslow TW3 4DN
11 July 2016