

## Hounslow South

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### **Local Ward Priorities:**

<b>Promise 1</b>	<b>Burglary</b>
<b>Promise 2</b>	<b>Theft of/from Motor Vehicle</b>
<b>Promise 3</b>	<b>Drug Crime</b>

### **Priority 1 - Burglary**

We are seeing reductions in the number of burglaries taking place in Hounslow South. Crime prevention is key to maintaining this trend. Some key crime prevention messages - look your doors, leave some lights on. Increased patrols are in place around priority locations.

### **Priority 2 - Theft of Motor Vehicles**

The theft of a motor vehicle will normally be as a result of a residential burglary - often a burglar will enter a property with the intention of finding car keys and nothing else. Officers from the ward have held street surgeries in the local ward and are articulating this message to local residents - **hide your car keys**.

### **Priority 3 - Drug Crime**

Operation Hawk is the Met's response to drug crime; warrants are being executed every week in and around Hounslow South. A number of cannabis factories have been closed over recent months.

### **Ward Promises**

The ward promises shown are those set by the Ward Panel. A discussion between members of the local community and the local officers led to the identification of these important issues.

The agreed promises are

- More presence on the streets
- Recruit more neighbourhood co-coordinators
- Conduct more street briefings

We received numerous phone calls and emails from members of the public regarding a brothel that was operating on ARGYLE AVENUE, HOUNSLOW, off WHITTON ROAD. We worked closely with the landlord of the property to remove the occupants and changed the locks and permanently closed the brothel down. The Landlord has also refurbished the property and is in the process of re-letting the property out.

Another example is when we received numerous calls and emails from concerned residents of KINGFISHER COURT, WHITTON ROAD, HOUNSLOW stating that drugs were being exchanged on the grounds of the car park. We spoke to the residents of KINGFISHER COURT, who gave us detailed descriptions of the suspects, along with the vehicle registrations of the vehicles believed to be involved in the drug deals. We then set up additional patrols, and within two days of these extra patrols, we stopped two vehicles with one female and 6 males identified to us by the residents who were all known for drugs and who were believed to be dealing drugs in the area. We then arranged a meeting with residents and the Company who owns KINGFISHER COURT and made the following recommendations;

- Dummy CCTV cameras to be replaced by real CCTV cameras to deter people from loitering around the estate.
- Installing a barrier at the entrance of LANIGAN DRIVE leading to KINGFISHER COURT, to prevent unknown vehicles entering the car park.
- Replacing the letterboxes with more secure and robust ones for better security measures
- Repair and install higher fencing with lockable gates along the front and side of the estate, with increased lighting in the car park to keep out non-residents.

### **Hounslow Town Centre**

PS Chris Mulrooney PCSO Richard Kendall PCSO Dan Duprey PCSO Imran Sheikh	Hounslow Town Centre Team Hounslow Police Station 5 Montague Road Hounslow Middlesex TW3 1LB	0208 247 6189
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<u>Priorities</u> Shop lifting Pick pocketing Violence with Injury
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Under the newly formed Local Policing Teams, Hounslow Town Centre Team (TCT) now consists of 1 Sergeant and 3 PCSO'S.

The team are currently looking to reduce Shoplifting, Pick Pocketing and Violence with Injury - as well as Assault, Burglary, and Anti Social behaviour through begging.

Officers are working with Hounslow Business Against Crime (HBAC) to identify offenders who operate within the town centre. By issuing banning notices which can be used as evidence when applying for Anti Social Behaviour Orders (ASBO).

Pick pockets continue to target shoppers within the town centre. Officers have undergone special training to help combat theft from person and additional resources will be used during the run up to Christmas. Police are also running crime prevention stalls within the Treaty centre and conduct regular leaflet drops at local coffee shops.

Violence with injury continues to reduce through robust policing during both the day and night time economy. A local pub watch scheme has been set up to bring local licensed premises together to help reduce alcohol fuelled violence.

There has been a steady increase in Burglary offences over the past 2 months which co-insides with the darker evenings. Residents are reminded to ensure their properties are kept locked and secured at all times.

Officers continue to conduct high visibility patrols on foot and bicycle in and around the town centre between the times it is believed the burglaries are being committed. It is our aim to stop and engage with local known offenders and if necessary, to use our stop and search powers. Particular attention is being paid to alleyways and access alleys at the rear of premises as this tends to be the main point of entry. Whilst on patrol, officers are handing out crime prevention advice leaflets.

The team are currently enforcing the Controlled Drinking Zone which has now been extended to cover the whole of Hounslow borough.

### **Hounslow Heath**

Sergeant Dan Thompson  
PC Bobby Rudki  
PC Tom Blair  
PCSO Daniel Cheeseman  
PCSO Mark Brewster

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**Local Ward Promises:**

<b>Promise 1</b>	<b>Drug Use</b>
<b>Promise 2</b>	<b>Alcohol Misuse</b>
<b>Promise 3</b>	<b>ASB</b>

These 3 ward promises are all very closely linked. Those who have drug problems often misuse alcohol as well - the result of which is often anti-social behaviour.

**Controlled Drinking Zone**

The CDZ has been an impressive addition to the tactical options that the Heath officers have at their disposal. PCSOs Cheeseman and Brewster have been extremely busy around Bell Road and the Staines Road, seizing alcohol from those who are causing a nuisance - and educating them about the issues of alcohol misuse.

**Later Patrols**

Many of the ASB issues that stem from Drug and Alcohol misuse are most prevalent in the evening - once the effects of these substances start to take effect. Officers from Hounslow Heath SNT are now working later into the evening, to provide a reassuring presence to local people and to deal with any issues.

**On the Heath**

The team has been working with the local council to deal with rough sleepers on the Heath. These people, many of whom are from Eastern Europe, are receiving support to help them re-locate back to their home countries.

**Team Successes**

The team recently had success in closing down a brothel that was operating above The Royal Albion public house on Hibernia Road. Officers paid a number of visits severely restricting trade at the brothel. Checks were carried out on females found at the venue to ensure they were not being forced into working at the brothel. Due to visitors coming to the brothel at all hours and making noise as they left in the earlier hours residents began to suffer ASB. A closure order was obtained and the brothel closed down.

**Street a Week**

During the month of October 2013 officers have been knocking on doors and speaking to businesses about any issues that they have within the road. This is also a good advantage to inform them about the darker nights closing in and to make sure that they are locking up their properties securely and making changes such as installing alarms.

## **Other News**

The team continue to patrol the ward on foot, in the marked police car and on pedal cycles. We need members of the public to stop us and provide information about what is happening in the local community. If you have intelligence in relation to drug use, handling stolen goods or any other crime, please tell us.

## **Isleworth**

### Isleworth Neighbourhood Policing Team

The new INPT are challenged to engage with every resident and business by July 2015. Our aim is to introduce our team and hand over our contact details so that we can be contacted 24/7. We also have a bigger challenge and require the help of every resident and business to achieve our aim of increasing our Neighbourhood Watch scheme. A scheme can be a floor landing in a block of flats, a few houses in a street, a few businesses on an industrial estate and at the quayside. This partnership between residents, businesses and police helps to tackle local issues and concerns. We are happy to get involved and will attend your quarterly meetings to give a talk on local crime initiatives, offer crime prevention advice and meet & greet our audience.

INPT are now a more durable and dynamic team due to the additional resource made available by the new Local Policing Model (LPM). LPM was introduced to the borough of Hounslow on 16th September 2013. What's changed? Every caller will now receive the speed and level of response that they require. A police member of staff will try to resolve the matter on the initial call and escalate the matter if deemed necessary, ensuring a positive response from when the call is first received. What happened before? If a ward team were unavailable due to training, a police operation or annual leave, usually a message would have been recorded and the caller may not get a response until the ward team returned back to duty.

INPT are responsible for policing the area between Varsity Drive, Mogden Lane, Twickenham Road, Worton Road, Morris Road, Woodlands Road, St Johns Road, Snowfielder Way and Church Street. Within this area we have Redlees Park, Silverhall Park, Mogden Sewrage Works and many industrial estates.

### Our Priorities & Promises

- 1) Burglary - target known offenders conducting policing led initiatives to detect and deter
- 2) Drug Dealing - work in partnership with residents and businesses to target and prosecute offenders
- 3) Anti-Social Behaviour - identify offenders and take the appropriate approach to

resolve the matter.

The Isleworth Neighbourhood Policing Team has had a change of personnel:  
Acting Sergeant Alan Boyle 509TX  
Dedicated Ward PC Navdeep Verma 835TX  
Dedicated Ward PCSO Matthew Brown 7107TX

PC Dan Stark 218TX  
PC Josh Price 176TX  
PC Matt Brady 621TX  
PC Amandeep Kaur 911TX  
PCSO Gurbir Nanrah 7127TX

Your dedicated ward officers are responsible for dealing with all your local issues and concerns however any member of our team can be approached for advice and guidance. A dedicated ward officer will be seen daily conducting patrols around your streets and neighbourhood. All other officers will be tasked to conduct policing initiatives around the new local policing strategy.

Acting Sergeant Alan Boyle has 10 years experience as a police officer on the borough of Hounslow. During this period he has conducted various roles but predominately working in Neighbourhood Policing and Response Teams.

PC Navdeep Verma also has 10 years experience as a police officer on the borough of Hounslow. He has performed roles within the response and neighbourhood police teams and also performed the role of schools officer at Lampton School. His experience in this area is an absolute bonus for the INPT.

PCSO Matthew Brown and PCSO Gurbir Nanrah have together 12 years experience on the Isleworth ward. They are well known to residents and local businesses and have a depth of knowledge and experience that will empower INPT to achieving our goals.

PC Dan Stark, PC Josh Price, PC Matt Brady and PC Amandeep Kaur also have a wealth of experience between them and have conducted various roles on Response Team, Neighbourhood Police Team and the Town Centre Team.

As a team we have all been challenged and tasked to improve our role as ambassadors for initiatives involving Total Victim Care (TVC), Quality Call Back (QCB), Neighbourhood Link and addressing Anti-Social Behaviour (ASB). TVC can begin at the initial point of contact with police who will review the situation as it develops and consider what support is required. QCB is mandatory for all police interactions to collate positive and negative feedback. Neighbourhood Link is a web based tool that police use to communicate with the public. INPT will request that you participate in this free scheme by supplying your email address and mobile number so that we can send fortnightly email updates of our Policing

and also to send mobile alerts if an incident occurs nearby. Another new initiative is to tackle ASB reported incidents which is being monitored daily by our Senior Management Teams who expect a positive and planned approach to resolve the ASB.

Since July 2013 INPT have been extremely busy building partnerships with residents, businesses and our partners within the community to tackle ASB that involved the consumption of alcohol in public places and in public houses. We have identified individuals and groups who are involved in prolific shoplifting and drug supply around your area. Initially there was a fear of reprisals from offenders who were making the lives of residents and businesses unbearable, but with police intervention and a long term strategy, information and intelligence is being received daily.

### **Hounslow West**

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#### **Local Ward Promises:**

<b>Promise 1</b>	<b>Neighbourhood watch expansion</b>
<b>Promise 2</b>	<b>Anti Social Behaviour - Bath Road</b>
<b>Promise 3</b>	<b>Littering/Fly Tipping</b>

#### **Ward Promises**

The promises shown are those set by the Ward Panel. The next ward panel meeting is scheduled for late November 2013 the date has yet to be confirmed.

#### **Promise 1 - Neighbourhood Watch Expansion**

The team has been canvassing in areas that are not currently covered by an active neighbourhood watch scheme. The following areas have returned a positive response and work is underway to develop watch groups in these locations: BULSTRODE AVENUE, PONTES AVENUE/DUKES COURT and PHOENIX COURT (BATH ROAD).

#### **Promise 2 - Anti Social Behavior - Street drinkers**

A specific problem is linked to Euro Food and Wine Off licence at BATH ROAD. Residents of Cooper House in Maitland Close were suffering ongoing problems.

Enhanced patrols of the area at later hours of the night along with strong licensing intervention at the venue is starting to show positive effect. Residents report that in the week leading up to 20th October matters had dramatically improved. Patrols continue.

### **Promise 3 - Littering/Fly Tipping**

No further clean up days have been arranged. We will continue to work with the LBH street care team and will promote their Environment Champions scheme to local residents.

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### **HOUNSLOW CENTRAL WARD**

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#### **Priorities set by Ward Panel:**

Residential Burglary  
Robbery  
Anti Social Behaviour

### **Residential Burglary**

Hounslow Central has experienced a large spike in dwelling burglaries during the past few months which co-incides with the on set of winter. Additional officers have been tasked into hot spot areas to conduct Hi Visibility patrols. Burglary victims are being visited and appropriate crime prevention advice is given. The Central team are working to increase Neighbourhood watch in this area. A series of crime prevention stands have been set up in around the town centre to advise local residents on ways to protect their homes and personal property.

### **Robbery**

Hounslow Central continues to see a steady decrease in robbery, with no offences reported in July and September. Officers continue to conduct targeted HVP patrols and officers being placed in the CCTV control room to help identify suspects where resources allow. Plain clothes officers are also being deployed

around the town centre area and members of the public are being advised to take extra care when using mobile phones.

### **Anti social Behaviour**

Though there has been a marked decrease in reported ASB across this ward. Anti social behavior still remains a concern to many residents within Hounslow. Alcohol and drug misuse remain at the heart of the problem and is some thing that officers and local authority are determined to deal with robustly.