Hounslow Community Safety Strategy 2011-12 High Level Outcomes

Single Outcome Agreements Action Plan

Overarching Aim for the CSP is a Reduction in Victim Based Crime

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Theme	Outcome	Targets	Actions	Update	Timeframe/ Completion				
	Expansion of joint working and tasking structures to support a reduction in victim based crime Rob Wilson		Action on Victim Based Crime	Hounslow police have continued to target activity towards supervision of pubs, enforcement of street drinking zones and to keep order in town centres Partnership work with London Borough of Hounslow (LBH) colleagues to tackle domestic violence and violence against women and girls has also been progressed in this quarter Offences remain policing priorities with contributions from teams across the police command and from LBH enforcement and community safety units. Safer neighbourhood teams will deliver crime prevention activity and high visibility patrols in both neighbourhoods and town centres. They are now supported by the dedicated team funded jointly between the LBH and the Mayor of London Office which is already making an impact on town centres and public spaces	Ongoing				
			Establish terms of reference and agenda for: Joint Tasking Steering Group Joint Tasking Liaison Group	Initial meetings held to discuss joint tasking proposals Process outline reviewed/refined	Complete Complete				
			- Community Safety Action Groups	Tasking process now started. Two meetings completed to date.	Complete				
ghbourhoods and Town Centres			Determine Joint Tasking themes	Joint Tasking Themes identified as: Arson Criminal Damage Fly-tipping Graffiti Road Safety Town Centres Enviro-Crime	Complete				
			Establish LBH Policing Team	Team sergeant and initial batch of constables have been selected. Arranging release dates from their existing teams. 1 PS AND 7 Constables in post. 8th Constable joining Team on the 11th Jan 2012. Last Constable PC Sandhu is at Hounslow and will join the team as soon as he is released from IBO (Integrated Borough Operations) role.	Complete				
				Liaison taking place with various LBH departments - Tasking process started. Work has started to establish parade site at Civic Centre. IT /Lockers etc	Ongoing				
	Further develop partnership working to tackle Anti-Social Behaviour Rob Wilson		Establish Faith Safety Group	Develop existing Friends of Faith Group to explore the areas of influence that members have and identify ways in which this can be channelled towards reducing Anti-Social Behaviour - meeting to be set for early 2012. Next meeting will be held on 23rd Jan 2012					
Safer Ne			New National Standards of Incident Reporting regarding Anti-Social Behaviour have been implemented on the police CAD (incident recording) system.	Three qualifiers have been introduced to assist in capturing the perceived nature of the Anti-Social Behaviour being reported - "Personal", "Nuisance" and "Environmental". This will help in assessing risk and reflects a case management ethos rather than an incident based approach. Currently there are four pilot sites in Metropolitan Police Service (MPS) and further guidance is awaited before full implementation in Hounslow. Working is taking place to target repeat callers each month	Ongoing				
			Introduction of a Controlled Drinking Zone in Hounslow West.	Council agreed to the Controlled Drinking Zone, coming into effect on Friday 14th October 2011	Complete				
	To enhance partnership working with HMP Feltham Young Offenders Institute to better focus Hounslow community safety responses		Liaison meetings between Feltham Young Offenders Institute and police	Regular meetings have been established and are continuing. A dedicated police SPOC (Single Point of Contact) is in place for all investigations arising from Feltham Young Offenders Institute (FYOI). Meeting took place on the 25th Nov. Civic Centre between MPS/ FYOI /CSP/ DAAT (Drugs and Alcohol Action Team). Agreed good working partnerships in place these will be enhanced with work with Probation/LFB (London Fire Brigade) and SNTs	Complete				
			Feltham Young Offenders Institute to be represented on the Community Safety Partnership (CSP) Board and Drugs and Alcohol Action Team (DAAT) Board	Now an active member of the CSP Board. Arrangements to be made for Feltham Young Offenders Institute to sign up to the CSP Information Sharing Protocol	Complete				
			Review joint emergency services contingency plans for incidents and industrial action at Feltham Young Offenders Institute	Existing contingency plans currently under review	Complete				
			Improve links between Feltham Young Offenders Institute and London Probation Trust and London Fire Brigade	No Probation staff are seconded to Feltham Young Offenders Institute therefore local liaison would be beneficial London Fire Brigade would wish to support Feltham Young Offenders Institute in reducing arson. Joint exercises planned for 2012	Ongoing Ongoing				
	Development of partnership, strategy and actions plans to reduce violence against and repeat victimisation of women and girls Kirti Sisodia		Pilot site regarding Honour Based Violence & Forced Marriage project	At the quarterly Honour Based Violence and Forced Marriages multiagency meeting chaired by DCI Jo Brunt, it was agreed that more awareness raising on the issue of HBV (Honour Based Violence) and FM (Forced Marriages) needs to take place in the borough and consideration was given to working with children and young people settings including schools and GPs. The Asian Resource Centre delivered training for frontline staff on HBV and FM and another session will be delivered in 2012-2013	Ongoing				
			Independent Domestic Violence Advocate & Domestic Violence Outreach Service	Work is still taking place on securing a venue for the One Stop Shop. The One Stop Shop will allow victims of domestic violence to access a range of services all under one roof at a particular time and day of the week	Ongoing				
				The Violence against Women and Girls Strategy has been submitted to the CSP Board in May 2012 for endorsement. The Violence against Women and Girls Strategy has been submitted to the CSP Board in May 2012 for endorsement. The Violence against Women and Girls Strategy has been submitted to the CSP Board in May 2012 for endorsement. The Violence against Women and Girls Strategy has been submitted to the CSP Board in May 2012 for endorsement. The Violence against Women and Girls Strategy has been submitted to the CSP Board in May 2012 for endorsement. The Violence against Women and Girls Strategy has been submitted to the CSP Board in May 2012 for endorsement.					
				The West London Rape Crisis Centre continues to work well supporting Hounslow victims, with 23 referrals in 2011-2012.	Ongoing				

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Theme	Outcome	Targets	Actions	Update	Completion				
Safer, Cohesive Communities	Development of responses to Disability Related Hate Crime Kirti Sisodia		Delivery of the Hate Crime Prevention Forum Action Plan 2011-2012 Co-ordinated approach to Disability Hate Crime	Launched a hate crime poster campaign on 28th July 2011 on the inside of buses which covered 176 routes for 4 weeks. The poster included information on how to report crimes. The campaign was also included on the LBH website and from that we received the following hits/unique impressions onto the website: July - 68, Aug - 27, Sept - 124 Mark Sheen, lead Nurse for Learning Disability, has agreed with Police to	Complete				
				deliver Learning Disability Awareness training to Safer Neighbourhoods Teams on the following dates: 25/10/11, 26/10/11, 01/11/11 & 03/11/11	Complete				
				We have had Disability Related Hate Crime information stalls at various locations and events for example the Disability Awareness Event, Improving Safety for Disabled People on Public Transport, the Isleworth Community event, Page Road event, and Age Concern Chiswick	Complete				
				• The 'Keep Safe' scheme was formally launched at the 'Keeping Safe — Working Together' conference aimed at people with a learning disability in October 2010. It was piloted in Feltham and Heston. This is where a sticker is displayed in shop windows so people who have a learning disability can go in and present a card with emergency contact details on if they need help, and the shop will provide assistance. The next stage is looking to extend the scheme to other agencies in the borough. A proposal is being put together for the Hate Crime Prevention forum on how this is going to be rolled out.	Ongoing				
				 Police action plan for tackling disability hate crime in Hounslow has been added to the Hate Crime Prevention Forum action plan and will be reported/updated every 2 months Hounslow Homes held a Disability Awareness Day for tenants on 26 October; 70 tenants with disabilities attended 17 Disability Hate Crime reporting packs were distributed and 3 tenants were supported in completing this pack. These packs have been submitted to the Police 	Complete Complete				
	Development of partnership, strategic plan to reduce road traffic fatalities Stuart Low	A further 3% reduction in people killed or seriously hurt in Road traffic accidents based on the previous years baseline or 95 people killed or seriously injured (KSI)	Obtain and analyse TX traffic profile from CO15 (MPS Traffic) Use trend data to identify hotspots and causal links (VOLT approach - Victim, Offender, Location, Time) and determine response.	Additional areas around schools identified as problem areas by LBH Road Safety team. SNT teams requested to assist with enforcement work outside 4 schools Large scale MPS operations continue on the A4 and Parkway to remove untaxed, uninsured vehicles. 50 cars removed per operation.	Ongoing				
				MPS continue their work to remove untaxed, uninsured vehicles off roads as a priority. On average 50 vehicles removed from Hounslow per month. Joint tasking Group to be tasked with School safety work, particularly inconsiderate parking at drop off and collect times					
			Review existing speed enforcement on fast roads Joint publicity/advertising campaign with LBH	Safe Drive Stay Alive (SDSA) delivered during October 5-12; update to be actioned by forum Christmas Publicity campaign by Forum to be delivered Safe Drive Stay Alive to be delivered again in Oct 2012 in conjunction with LB Ealing	Complete Ongoing				
			Establish Road safety forum in conjunction with LBH	Advertising agreements made by Road Safety team at London Underground stations and Buses around Euro football aimed at D&D Agreement made to start Road Safety Forum. SDSA used as the	Ongoing Ongoing				
			Safety education • To deliver the Somali Community Engagement Project	template for this forum.					
	Continue work to support cohesion between communities and address hate crime Mimi Konigsberg		(Options UK Report)	The engagement sessions work with the Darussalam Mosque have now been completed	Complete				
S			Submission of bid to EU 3rd Country Nationals Fund	Update from the European Commission that due to the number of applications received the date for decision will now be in April 2012	Ongoing				
unitie			Submission of bid to Innovation Grant	Commissioned groups successfully delivered agreed outputs for the Quarter	Ongoing				
Safer, Cohesive Communities			Awareness Raising	We have had Hate Crime information stalls at various locations and events for example the Isleworth Community event, Page Road event, and Age Concern Chiswick Joint actions have been agreed between the Hate Crime Prevention Forum and Community Cohesion for example delivering joint training and presentations. A funding application has been submitted for a dedicated Hate Crime Outreach Worker by Ealing CVS	Ongoing				
			Refresh of Stronger United Communities group, Strategy and Action Plan	, ,	Ongoing				
	Enhancement of the Hounslow Youth Crime Reduction Framework for partnership working Chris Domeney	Reduction of the number of First Time Entrants into the Criminal Justice System by 2% from the previous years baseline by March 2012 Reduction in the number of offences committed from the 'Deter Young Offenders' (DYO) from the previous years baseline by March 2012	Establish Police Youth Crime Group Determine terms of reference for Police Youth Crime Group	Police Youth Crime Group established on 07/06/11	Complete				
Protecting Young People			Youth Offending Service to review existing 'Deter Young Offenders' cohort Increased info sharing around youths	Proposals for a multi agency risk management panel to oversee the management of DYOs (Deter Young Offenders) has been presented to the Children's management team. It is intended that the panel will commence work in July 2012 having been delayed due to the lack of administrative support within the Youth Offending Service until recently.	Ongoing				
			Youth Triage	Triage II was launched in March 2012 and discussions with Hillingdon and Ealing are ongoing in relation to achieving consistency within the three boroughs.	Ongoing				
				A Triage Worker is to be introduced into the custody suite to further enhance the process	Ongoing				

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Safeguarding Vulnerable People	Implementation of partnership operational structures to support the prevention of harm to vulnerable people Mimi Konigsberg		Raising awareness amongst professionals around Safeguarding Adults	The new Pan London Safeguarding Adults Policy launched on 29/10/11 801 professionals trained on the new Pan London Safeguarding Adults Policy	Complete Complete			
			Safeguarding Adults Positive Risk Panel (Putting People First)	Safeguarding Adults Board training sub group - to further develop existing training specific to Violence against Women and Girls, and Hate Crime	Ongoing			
				The Community Safety team will be attending the Safeguarding Adults Board Practitioners sub group meeting in Q4 to increase confidence of partners when working with Domestic Violence Information Sharing protocol between the Neighbourhood Community Safety Coordinators and the Community Mental Health Team implemented to ensure an open exchange of information with a view to better	Ongoing Ongoing			
				safeguarding and protecting individuals with underlying mental health conditions • 69 mental health staff have been provided domestic violence and MARAC training	Complete Complete			
				The Anti-Social Behaviour Action Group (ASBAG) referral form is being updated to include issues around mental health and if the ASB perpetrated is considered to be Hate Crime. The ASBAG discusses and agrees interventions for those causing ASB in the borough	Complete			
				 Working with Age UK and Safeguarding Adults team to develop a leaflet aimed at elderly people experiencing hate crime The Safeguarding Adults Board have agreed to include raising awareness of domestic violence in their programme of training. Five training sessions have been agreed for 2012-2013 specifically for frontline staff working with vulnerable adults experiencing domestic violence. 	Ongoing Complete			
			Police Repeat Victimisation Strategy	Police Repeat Victimisation Strategy devised and monthly meetings established to review all repeat cases (5+ cases in 12 months)	Ongoing			
			To provide a coordinated multi-agency support to Complex Families	All three Intensive Family Support Key Workers have now been recruited, the third Key Worker will start following clearance Currently working with 10 families Developing the 'Tariffs' tool to measure the cost saving for the work of the families; a Financial Analyst, working on a part time basis, is helping with this Linking closely with Chaotic Adults initiative lead by Public Health	Ongoing			
				The final report on chaotic adults was circulated to stakeholders in April 2012. Work is now ongoing in partnership with the chaotic families team to recruit two chaotic adult keyworkers.	Complete			
Reducing The Criminal Harm of Drugs and Alcohol	Complete a partnership review to examine the impact, harm and extent of alcohol related crime in Hounslow and development of an appropriate framework of responses Mary Crawford		Implementation of Controlled Drinking Zone in Hounslow	CDZ information being supplied by Hounslow Police SNT and is saved on the LBH 'shared drive'. Distinct lack of meaningful data from Hounslow Central CDZ continues. Data from new CDZ in Hounslow West will be required. Stop details will be referenced to client base at EACH	Ongoing			
				Hounslow West CDZ has been approved by borough council and is now in effect as of Friday 14th October 2011. Relevant signage has been installed within zone but not around the boundary	Complete			
				Police Safer Neighbourhood Teams have agreed to Alcohol training for all Officers and Police Community Support Officers (PCSOs). This training is still to be scheduled	Ongoing			
				 Routine recording of assaults and violent injuries in WMUH (West Middlesex University Hospital) A&E. The Public Health Specialist Registrar has completed a literature review on routine data collection of violent injuries in A&E. Public Health and the CSP have been progressing this work, exploring issues around information governance, training and feasibility. 	Ongoing			
				Greater flexibility in the Terms & Conditions of the Drugs Intervention Programme (DIP) main grant has given scope for Arrest Referral Workers to undertake alcohol assessments in addition to drug assessments	Complete			
Reduc				Drugs Arrest Referral workers have received training re alcohol assessments	Complete			
Reducing Re-Offending	Implementation of integrated partnership working to manage offenders to support and deter then from offending	30 service users in IOM scheme by 31 March 2012 18 service users in full time employment by 31 March 2012	Determine terms of reference and agenda for IOM Identify and define IOM cohorts Determine minimum standards of service delivery areas of responsibility. Devise and agree evaluation criteria	Integrated Offender Management (IOM) team established; referral pathways mapped & performance criteria set Terms of reference identified Information sharing protocol agreed by all parties Evaluation criteria agreed	Complete			
				Six strands of IOM identified: - however as of 31.3.12 due to LBH withdrawal from the IOM project, 3 strands remain: PPO Priority and Prolific Offenders, Repeat Offenders, Young Offenders subject to DYO (Deter Young Offenders) criteria	Ongoing			
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