Parking and Traffic Management in Burns Way, Shelley Crescent, and Browning Way

Heston and Cranford Area Forum
25 January 2018

Gareth James – Senior Transport Project Officer
Traffic and Transport

BRIEFING NOTE

1. Recommendations

That Members:

1.1 Members consider the petitions and the traffic survey data, and agree that:

(a) A preliminary informal consultation is undertaken to propose a Controlled Parking Zone (CPZ), with residents of Burns Way, Browning Way and Shelley Crescent

(b) (i) If members are minded to support Rec. 1.1a and the preliminary informal consultation receives majority support that results are reported back to the local ward councillors for a decision on the scheme is to be progressed.

Or

(ii) If members are minded to support Rec. 1.1a and where little or no support is received to the preliminary informal consultation that the proposed scheme is not progressed further;

(c) Residents of Burns Way, Browning Way and Shelley Crescent, be kept informed of the consultation and its outcome

(d) The request for traffic management measures in the same area as the proposed CPZ be further reviewed in Spring 2018, and that the results of this review are reported back to the local ward councillors for a decision on whether to progress to consultation during the 2018/19 financial year

(e) The lead petitioners be notified of this Forum’s decision.

2. Background

2.1 Petitions received in August 2017 and September 2017 detailed various parking and traffic issues, including excessive through traffic on Burns Way. This briefing note represents a partial response to the August petition (which contained several points for sections other than Traffic and Transport) and a full response to the September petition.

2.2 Burns Way is a junction off Henlys Roundabout along with the Bath Road and A4 (Great West Road), and Browning Way and Shelley Crescent are junctions off Burns Way. These three roads have approximately 300 dwellings between them consisting mainly of family homes, with the majority having private off street parking provision. The
southernmost arm of Shelley Crescent junction with Burns Way also has a Doctors Surgery with off street parking provision (currently for medical professionals only).

2.3 Currently the three roads are unrestricted, but have double yellow line ‘at any time’ waiting restrictions as junction protection.

2.4 The proposed consultation area is shown on the attached plan. It has to be noted that all frontages on Bath Road away from Henlys roundabout form part of the Hounslow West CPZ. This CPZ was initially implemented to remove the possible commuter parking using the neighbouring Hounslow West tube station to travel.

2.5 It has been suggested that the current non-resident parking in the proposed consultation area has been displaced form the Hounslow West CPZ, holiday makers that then bus or taxi to Heathrow Airport, vehicles belonging to the businesses in Parklands Parade and patients visiting the Doctors Surgery.

2.6 Consequently, given the possibility of increased parking pressure due to the parking controls in neighbouring areas and other amenities, it is recommended that a preliminary informal consultation be carried out on the proposal of a new CPZ with residents of Burns Way, Browning Way and Shelley Crescent.

2.7 In response to these petitions, a traffic survey for Burns Way was commissioned, and it was carried out from Wednesday 20th September to Tuesday 26th September.

2.8 The survey data does not suggest that speeding is a particular issue at this location, with a combined direction mean speed of 18.2mph, an 85th percentile speed of 22.65mph., and 160 of the 31062 vehicles travelling over 30mph.

2.9 However, the data suggests the traffic volume is relatively high for a residential street, so there may be a case for the introduction of some traffic management measures. The nature of those measures would come from more detailed investigation and consultation, including with neighbouring roads that might be affected.

2.10 A review of the accident statistics on those roads that are under Hounslow Council’s authority shows one slight incident in the last five years. Henlys Roundabout falls fully under the authority of TfL, but Hounslow Council Traffic and Transport officers will continue to urge TfL to investigate making potential improvements at this location.

BRIEFING NOTE ENDS
A petition was received from the residents of Burns Way and Shelley Crescent, Heston, listing issues as quoted below. Hounslow Highways were requested to respond to Questions 1, 2 and 4.

“Improving and protecting our local environment is a priority for Hounslow Council. We are committed to making Hounslow a safe, secure, pleasant and healthy place to live”.

We have pasted above the motto of the Department of Environment, Hounslow Council, but it is not very much befitting in practice. We, the residents of Burns Way and Shelley Crescent, Heston, have a number of outstanding grievances which have been brought to the attention of Hounslow Council but nothing has been done about them. These are as follows:

1. The pavements on both Shelley Crescent and Burns Way are in need of urgent repairs as there are potholes as well as uneven and cracked slabs. The pavements are just not safe as they have been ignored for a very long time. There is an accident waiting to happen, especially with regards to elderly people who park their cars on Burns Way and then walk up to the Skyways surgery on Shelley Crescent. This issue has been raised to the council before. It was logged on the Hounslow Highways website in January 2017 under incident number E1412-6435. This matter has been ignored by the Council which is very disappointing indeed.

2. The grass verge on the pavements of both Burns Way and Shelley Crescent has been highly infested with weeds and, as far as we are concerned, has never been sprayed with weed killer. After mowing the grass on the verge, all loose grass is left to dry which then flies around, causing air pollution and health problems such as nasal allergy respiratory and chest infections. All the residents re-cycle their garden waste but perhaps it is not applicable to the Hounslow Council. This practice has been going on for a long time and has now become a health hazard. The Council is requested to pay urgent attention to improve the local environment.

3. The open space between Rectory Farm and Burns Way has been neglected for years and infested with weeds and tall grass, which has not been cut down. Kindly pay attention and clear the area. It is most unsafe to go into that open space and is also a health hazard to people coming into contact with the area.

4. The trees have not been trimmed regularly and there are overgrown branches that are now blocking the street lighting. We suggested that Hounslow Council provides improved street lighting by increasing the bulb sizes from 36W to 52/56W as we believe this would make a significant improvement in street lighting. Currently, on Burns Way the street lights opposite to houses 13 and 40 have got 36W bulbs. This matter has been raised to the Council on 20th January 2016 under reference E1408-3069.

5. The Space Waye Recycling Centre: The opening time of Recycling Centre has been changed on 5th Nov 2016 for the residents on weekends and the trading clients on weekdays. This time schedule is not suitable at all to the residents as the people work on social and non-social hours. The previous arrangement of having the Recycling Centre opening for seven days, both for residents and trading was working very well. Please reconsider for reverting to
old timings, because the present timing schedule causes road congestion and the people have
to wait in queue to access to Space Waye for hours.

6. Signage or Warning Notice on “No Dog Fouling” on Burns Way and Shelley Crescent is
very poor and indistinct for lack of visibility. This matter was brought to the notice of the Council
on 12th May 2016 under ref number: E1410-1476.

The practice of “Dog Fouling” is very seriously common and, therefore should be strictly dealt
with. Hounslow Council need to do more to ensure that rules and regulations for preventing
“Dog fouling” should be strictly enforced. Residents should not hesitate to contact the Council
if they witness Dog fouling that is subsequently not picked up by the owner. This is a very
severe problem on Shelley Crescent and Burns Way with dog foul littered across the grass
verges.

7. The through traffic along Burns Way and to a lesser extent Shelley Crescent needs to have
a speed restriction of 20MPH. Even though there are speed humps in place, the vehicles are
still roving on Burns Way at high speeds which are dangerous to pedestrians and residents
alike. The speed bumps are quite large and wide and do not have the intended effect of
slowing down. The drivers are seen speeding up between the bumps which do not have the
desired effect of slowing down the traffic. Hounslow Council has a 20MPH speed restriction
on part of Spring-well Lane near Spring-well School. In nutshell, the local roads connecting to
the main roads such as Western Road should have a 20MPH speed restriction.

Signed:
By the residents of Burns Way and Shelley Crescent
(See separate attached sheet for signatures)

Date: September 2017

Queries:

Signatures: unknown
Response

Question 1:

Hounslow Highways aplogises for not responding to an enquiry submitted earlier this year.

The annual Routine Safety Inspection (RSI) of Burns Way and Shelley Crescent is due on 20 December 2017. A Hounslow Highways Inspector will check the entire length of the footway, on both sides of the street, to assess its condition and safety. A job order will be raised to repair any defects that are identified as exceeding the relevant investigatory levels.

The footway on Burns Way is planned for major resurfacing works in 2019.

There is no current date for major resurfacing work on the footway in Shelley Crescent. This footway will continue to be monitored by the annual condition inspections carried out by an independent company as well as receive annual safety inspections by the Hounslow Highways Inspector who will arrange for the repair of any defects identified that exceed the relevant investigatory levels.

Question 2:

**Weeds:** Hounslow Highways acknowledges your complaint about weeds in grassed areas. The Horticulturalist advises that cutting is an acceptable treatment of weeds in highway verges as the introduction of approved weed suppression chemicals would affect the future growth of the grass.

**Grass:** Hounslow Highways as per good industry practice does not remove grass cuttings from highway verges. Grass that drifts onto the surrounding footway and carriageway during the cutting operation is blown back onto the verge, where it will act as a barrier for weeds and provide feed for the vegetation as it decomposes.

Grass verges are amenity areas are used to enhance the public highway and to provide areas for water run-off, access to utilities and areas for planting trees.

With reference to recycling, Hounslow Highways ensures that 95-98% of its green waste remnants are recycled. This is also expected from any sub-contractors. This information is collated by Hounslow Highways on a monthly basis and reported to the London Borough of Hounslow.

Question 4:

The street trees in the London Borough of Hounslow are surveyed on a three-year cycle. As part of this survey, the condition of each tree is assessed and appropriate management recommendations are made. Pruning works are undertaken only when necessary to ensure the health of the tree and to ensure the safety of the road and footway users.

In some instances, street trees are in close proximity to street lights. Unfortunately, as trees are ever growing, a particular branch or leaves can block some of the light emanating from a street light. On some occasions, the trees can be pruned away from the street light outside of the
programmed schedule, but only if the overall growth and stability of the tree is not affected. This also depends on the light levels generated within a particular area.

The trees in Burns Way were last inspected in 2015 and are currently being surveyed again as per the schedule, any recommendations received from the survey will be programmed for action.

Street lighting in Burns Way and Shelley Crescent has been upgraded to new LED lighting in line with the rest of the borough. The new LED lighting provides more clearer light onto the public highway and was chosen after consultation with, amongst others, the Metropolitan Police Service.
**Complaints about grievances of the residents of**
**Burns Way and Shelley Crescent, Heston**
**August 2017**

**Summary of Points:**

<table>
<thead>
<tr>
<th>No</th>
<th>Issue faced by residents</th>
<th>Ref No of complaint</th>
<th>Request from residents</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Number of the pavements on Burns Way are uneven and badly cracked, dangerous to walk on.</td>
<td>E1412-6435</td>
<td>Require replacement slabs to replaced rather than tarmac</td>
</tr>
<tr>
<td>2</td>
<td>Grass verges become very long and highly infested with flies before they are cut. Once cut, grass not collected and flies around everywhere. Leaves a lot of mess and is also a health hazard when long (especially when dog fouling is not easily seen – see no 6).</td>
<td></td>
<td>Require cutting as frequently as possible, cut to a lower length and, more importantly, grass to be collected</td>
</tr>
<tr>
<td>3</td>
<td>Open grass area between Rectory Farm (alley way) and the even side of Burns Way is neglected and unkept with very long grass that has become a health hazard.</td>
<td></td>
<td>Need to understand what the council intend to do with this area whilst the Rectory farm is being developed</td>
</tr>
<tr>
<td>4</td>
<td>Number of trees on Burns Way and Shelley Crescent have not been cut in years. Leaves a mess and blocks street lighting which has been cut down from 52W to 36W anyway.</td>
<td>E1408-3069; 810-896;</td>
<td>Need the branches to be pruned, especially large oak tree on Burns Way (21,25,29,40,44)</td>
</tr>
<tr>
<td>5</td>
<td>Space Way recycling still only open to residents during weekends. Gets especially busy and makes it real nightmare to use.</td>
<td></td>
<td>Need to understand the alternatives. Also need to understand the longer-term plans of the council including any timescales</td>
</tr>
<tr>
<td>6</td>
<td>Signage notices for Dog Fouling very poor with a lack of visibility. Lot of mess is left which becomes unhygienic and spoils the environment. Dog fouling has become a very serious issue for residents on Burns Way and Shelley Crescent. Lot of dog owners do not clear the mess after their dog. Council not seen to be doing enough on the issue of deterring dog fouling.</td>
<td>E1410-1476</td>
<td>Require better signage and conveys the message more clearly</td>
</tr>
</tbody>
</table>
| 7  | Traffic passing through Burns Way, partially down Shelley Crescent at high speeds which is dangerous to pedestrians and other cars. Speed bumps are very also ineffective and do not help to reduce speed too much. | | Clear signage indicating that the road is in a 20mph Zone (just like in many other roads) 
Better speedbumps? |
Complaints about grievances of the residents of Burns Way and Shelley Crescent, Heston
August 2017

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Signed:

By the residents of Burns Way and Shelley Crescent

(See separate attached sheet for signatures)

Date:

August 2017

Queries:
Petition
Traffic Calming Measures along Burns Way by Hounslow Council
September 2017

**Burns Way “Rat Run” and ‘Parking’ Issues**
- Require immediate speed and volume survey performed.
- To control speeding cars, traffic management team to apply measures based on survey data and local consensus (this petition).
- To prevent Burns Way being used as long term parking, the council’s parking management team to consider introduction of yellow lines and/or CPZ.

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